

Carbon Reduction Plan

Sureserve Group Limited

October 2024

Introduction

Sureserve Group Limited has increased in size since the last report due to organic growth and the acquisition of new businesses. This Carbon Reduction Plan covers Sureserve Group Limited and our operating companies:

- Sureserve Compliance Services Limited
- Sureserve Compliance South Limited
- Sureserve Compliance Central Limited
- Sureserve Compliance North Limited
- Sureserve Compliance NorthWest Limited
- Sureserve Compliance Fire Limited
- H2O Nationwide Limited
- Sureserve Energy Services Limited
- Sureserve Energy Services UK Limited
- Sureserve Energy Services North Limited
- Providor Limited
- CorEnergy Limited
- Low Carbon Exchange
- Sureserve Asset Services Limited
- Warmworks Scotland LLP
- Energy Academy

Sureserve Group's head office is in London. The group businesses operate from offices located across England, Scotland and Wales

This document was produced in accordance with Policy procurement Note (PPN 06/21): Taking account of Carbon Reduction Plans in the procurement of major government contracts.

The Sureserve Group has grown significantly over the last year, and we are currently in the process of reorganising the business. We will therefore update this document in the first quarter 2025, thereafter we will update this document annually using the same data as we report in our Annual Report and Accounts.

Commitment to achieving net zero

Sureserve Group is playing a leading role in the transition to the net zero economy. Our Energy Service businesses are already installing significant numbers of heat pumps and solar panels for our customers. There are enormous benefits arising from the renewable technologies we install - we estimate that in the last year we helped avoid 93,456 tCO₂e which is 8 times our scope 1 & 2 emissions.

Sureserve Group's most significant source of carbon emissions is from the gas boilers we install for our customers. We estimate that the lifetime emissions from the gas boilers we installed in the last financial year is over 1million tCO₂e. If we add this scope 3 emissions to our carbon reporting it would be responsible for 99% of our total emissions. It should be noted however that these are replacement boilers which are more efficient than the older boiler they replace.

Sureserve Group is committed to achieving net zero across all scopes by 2050. We will provide a more detailed breakdown of this commitment in 2025.

Baseline Emissions

The new baseline year is 2023 when we were acquired by our new owners. The baseline covers our financial year, which is 1st October to 30th September. Recent acquisitions of Swale and Duality will be included next year.

The data used in this document is the same as included in our Annual Report and Accounts which was produced in line with the Streamlined Energy and Carbon Reporting ("SECR") requirements, we have followed the GHG Reporting Protocol and used the UK Government GHG Conversation Factors for Company Reporting.

Baseline year carbon emissions 2023 for Sureserve Group

| | Emissions (tCO2e) |
|-------------------------|---|
| Scope 1 | 10,816 |
| Scope 2 | 175 |
| Scope 3 | Not collected |
| Total | 10,991 |
| Intensity metric | 31.3 tCO2e per £1million revenue |

Baseline carbon emissions for each operating company (tCO2e)

| | Scope 1 | Scope 2 | Scope 3 | Total |
|--------------------------------|---------------|------------|----------|---------------|
| Sureserve Energy Services UK | 2,569 | 32 | - | 2,601 |
| Sureserve Compliance Central | 2,247 | 14 | - | 2,261 |
| Sureserve Compliance NorthWest | 2,007 | 18 | - | 2,025 |
| Providor | 1,589 | 25 | - | 1,613 |
| Sureserve Compliance South | 1,561 | 57 | - | 1,618 |
| H2O Nationwide | 487 | 2 | - | 489 |
| Sureserve Fire | 336 | 4 | - | 340 |
| CorEnergy | 21 | 5 | - | 26 |
| Sureserve Group | 1 | 18 | - | 19 |
| Total | 10,816 | 175 | - | 10,991 |

2024 Reporting

2024 carbon emissions for Sureserve Group

| | Emissions (tCO2e) |
|--------------|-------------------|
| Scope 1 | 11,533 |
| Scope 2 | 192 |
| Scope 3 | 1,100,006* |
| Total | 11,724 |

*This only covers lifetime emissions from boilers. Full scope 3 reporting will be completed in 2025 as per previous plan.

2024 carbon emissions for each operating company (tCO2e)

| | Scope 1 | Scope 2 | Scope 3 | Total |
|--------------------------------|---------------|------------|---------|---------------|
| Sureserve Energy Services UK | 2,627 | 46 | - | 2,673 |
| Sureserve Compliance Central | 2,589 | 17 | - | 2,605 |
| Sureserve Compliance NorthWest | 1,994 | 21 | - | 2,015 |
| Providor | 1,704 | 26 | - | 1,730 |
| Sureserve Compliance South | 1,614 | 66 | - | 1,681 |
| H2O Nationwide | 575 | 2 | - | 578 |
| Sureserve Fire | 344 | 4 | - | 348 |
| CorEnergy | 74 | 2 | - | 76 |
| Sureserve Group | 11 | 8 | - | 19 |
| Total | 11,533 | 192 | - | 11,724 |

Carbon reduction projects and plans

Sureserve Group and our operating businesses have integrated environmental and energy management systems that are certified the respective ISO standards (ISO14001 and 5001). This provides us with robust systems and processes for managing and continuously improving our performance.

In 2023 Sureserve Group achieved carbon neutrality and obtained certification to the PAS2060 standard. In 2024 we purchased carbon credits to offset our scope 1 and 2 emissions and therefore remained carbon neutral.

In addition, we have undertaken:

- A scope 3 screening assessment to identify material issues
- A climate- related risk and opportunity assessment
- A standalone climate-related risk assessment

We have also developed a model for calculating the avoided emissions (so called scope 4) arising from the heat pumps and PV we installed for our customers.

Our plans for 2025 include:

- Continuing to support our customers to decarbonise their homes through retrofitting renewable technology and insulation.
- Complete a full scope 3 assessment
- Publish our scope 4 methodology for estimating avoided emissions from renewable technologies
- Undertake a climate-related scenario planning exercise
- Set targets for reducing carbon and achieving net zero emissions

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body). Signed on behalf of the Supplier

E. Nicklin

Emma Nicklin
Group Commercial Director
Sureserve