

Carbon Reduction Plan



Introduction

Sureserve Group is playing a leading role in the transition to the net zero economy. Our Energy Service businesses are already installing significant numbers of heat pumps and solar panels for our customers. There are enormous benefits arising from the renewable technologies we install - we estimate that in the last year we helped avoid 48,377 tCO2e.

Sureserve Group is committed to achieving net zero across all scopes by 2050. We will provide a more detailed breakdown of this commitment in 2025.

Purpose

This document was produced in accordance with Policy procurement Note (PPN 006): Taking account of Carbon Reduction Plans in the procurement of major government contracts.

The Sureserve Group has grown significantly over the last year, and we are currently in the process of reorganising the business. We will therefore update this document in September 2025, thereafter we will update this document annually using the same data as we report in our Annual Report and Accounts.

Scope

This Carbon Reduction Plan covers emissions from buildings from the following legal entities:

- Sureserve Group Limited
- Sureserve Compliance Central Limited
- Sureserve Energy Services UK Limited
- Sureserve Compliance Water Limited
- Sureserve Compliance South Limited
- Sureserve Energy Services Meters Limited
- Sureserve Compliance Fire Limited
- Sureserve Compliance NorthWest Limited
- CorEnergy Limited

Dates

Effective date	Next review date	Review cycle
14/05/2025	30/09/2025	Annual



Table of changes

Date of change	Section	Change made
13/05/2025	Reformatting	Document reformatted to new approved structure
13/05/2025	Scope	Operating companies names updated as per companies house changes

Version control

Approver name	Date of review	Version number
Emma Nicklin	14/05/2025	V2



Baseline Emissions

The new baseline year is 2023 when we were acquired by our new owners. The baseline covers our financial year, which is 1st October to 30th September. Recent acquisitions of Swale and Duality will be included next year.

The data used in this document is the same as included in our Annual Report and Accounts which was produced in line with the Streamlined Energy and Carbon Reporting ("SECR") requirements, we have followed the GHG Reporting Protocol and used the UK Government GHG Conversation Factors for Company Reporting.

Baseline year carbon emissions 2023 for Sureserve Group

	Emissions (tCO2e)
Scope 1	10,816
Scope 2	175
Total Scope 1 & 2	10,991
Scope 3	Not collected
Intensity metric	31.3 tCO2e per £1million revenue

Baseline carbon emissions for each operating company (tCO2e)

	Scope 1	Scope 2	Scope 3	Total
Sureserve Compliance Central Limited	2,247	14	-	2,261
Sureserve Energy Services UK Limited	2,659	32	-	2,601
Sureserve Compliance NorthWest Limited	2,007	18	-	2,025
Sureserve Compliance Water Limited	487	2	-	489
Sureserve Compliance South Limited	1,561	57	-	1,618
Sureserve Energy Services Meters Limited	1,589	25	-	1,613
Sureserve Compliance Fire Limited	336	4	-	340
Cor Energy	21	5	-	26
Sureserve Group	1	18	-	19
Total	10,816	175	-	10,991



2024 Reporting

2024 carbon emissions for Sureserve Group

	Emissions (tCO2e)
Scope 1	11,533
Scope 2	192
Total Scope 1 & 2	11,724
Scope 3	Not collected

2024 carbon emissions for each operating company (tCO2e)

	Scope 1	Scope 2	Scope 3	Total
Sureserve Compliance Central Limited	2,589	17	-	2,605
Sureserve Energy Services UK Limited	2,627	46	-	2,673
Sureserve Compliance Water Limited	575	2	-	578
Sureserve Compliance South Limited	1,614	66	-	1,681
Sureserve Energy Services Meters Limited	1,704	26	-	1,730
Sureserve Compliance Fire Limited	344	4	-	348
Sureserve Compliance NorthWest Limited	1,994	21	-	2,015
Cor Energy	74	2	-	76
Sureserve Group	11	8	-	19
Total	11,533	192	-	11,724



Carbon reduction projects and plans

Sureserve Group and our operating businesses have integrated environmental and energy management systems that are certified the respective ISO standards (ISO14001 and 5001). This provides us with robust systems and processes for managing and continuously improving our performance.

In 2023 Sureserve Group achieved carbon neutrality and obtained certification to the PAS2060 standard. In 2024 we purchased carbon credits to offset our scope 1 and 2 emissions and therefore remained carbon neutral.

In addition, we have undertaken:

- A scope 3 screening assessment to identify material issues
- A climate-related risk and opportunity assessment
- A standalone climate-related risk assessment

We have also developed a model for calculating the avoided emissions (so called scope 4) arising from the heat pumps and PV we installed for our customers.

Our plans for 2025 include:

- Continuing to support our customers to decarbonise their homes through retrofitting renewable technology and insulation.
- Complete a full scope 3 assessment
- Publish our scope 4 methodology for estimating avoided emissions from renewable technologies
- Undertake a climate-related scenario planning exercise
- Set targets for reducing carbon and achieving net zero emissions

Declaration and sign-off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body). Signed on behalf of the Supplier

Approved by:

E Nicklin

Emma Nicklin

Group Commercial Director

